JOHN PATSIAS

Cybersecurity | Identity & Access Management | Healthcare
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SUMMARY

Cybersecurity professional with 10+ years in healthcare IT, including 7+ years at Palm Beach Accountable Care Organization in a HIPAA-regulated environment. Hands-on experience in identity and access management, HIPAA security risk assessments, Active Directory, and protecting sensitive provider and patient data across databases of 13,000+ records. ISC2 SSCP (Associate), CompTIA CySA+ and PenTest+. B.S. in Cybersecurity and Information Assurance (WGU, 2026). Bilingual English/Spanish.

EDUCATION & CERTIFICATIONS

Western Governors University July 2026

B.S., Cybersecurity and Information Assurance

Certifications: ISC2 SSCP (Associate) • CompTIA CySA+, PenTest+, Security+, Network+, A+, Project+ • LPI Linux Essentials

EXPERIENCE

IT Solutions — West Palm Beach, FL 2017 – Present

Founder & IT Consultant • Security, Systems & Database Administration

- IT & Security Administrator for an 8-employee automotive wheel business: migrated workstations from legacy local admin accounts to an Active Directory domain with centralized users, groups, and least-privilege permissions; manage the Windows server, patching, backups, and QuickBooks administration; built a QuickBooks-to-database integration
- Since 2025, serve as contract database and CRM administrator for Palm Beach ACO, maintaining SQL databases, CRM data, and custom data pulls

Palm Beach Accountable Care Organization — Palm Springs, FL 2017 – 2024

Information Systems Coordinator (2017 – 2024) • Data Analyst (2017)

- Administered Sage ACT! CRM (user provisioning and de-provisioning, role-based permissions, custom reports) and trained all CRM users
- Conducted HIPAA security risk assessments; managed virtual machines and CRM data exports and backups
- Designed and maintained SQL databases as the provider network grew from 7,000 to 13,000+, protecting sensitive data in a HIPAA-regulated environment
- Managed provider credentialing for a network of 13,000+ providers (NPI/NPPES, Medicare PECOS enrollment, licensure) and automated the manual credentialing reports
- Owned all CMS submissions for the ACO; built an internal reporting system and analyzed Medicare data to guide patient engagement

South Florida Radiation Oncology — Jupiter, FL 2012 – 2013

EMR Transition Lead • Help Desk

- Led the practice's move from paper charts to the CareCloud EMR, trained staff, and provided help desk and Aria software support

SELECTED PROJECTS — JOHNPATSIAS.COM

- Provider Credentialing Search: Combined CMS NPPES/NPI and PECOS data into a SQL database with custom multi-field search
- QuickBooks Integration: Two-way sync for a small-business client that pulls invoices, customers, and payments into a database and creates/updates invoices via the QuickBooks API
- Market Data Tracker: Live web app that collects, stores, and charts cryptocurrency price data from public market APIs

SKILLS

Security: Identity and access management (Active Directory, CRM user provisioning, role-based permissions), HIPAA security risk assessments, vulnerability assessment and penetration testing

Systems & Support: Windows Server, Active Directory, database and CRM (Sage ACT!) admin, virtual machines, help desk, user training, QuickBooks admin and API

Data & Development: SQL, database design, data analysis and reporting, VBA, C++, JavaScript, HTML, web development

Health IT: Provider credentialing, CMS submissions, NPPES/NPI and PECOS data, Medicare data analysis, EMR (CareCloud, Aria)

Interests: Licensed ham radio operator, software-defined radio, home security lab, 3D printing, scuba (PADI Nitrox)